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End of Life Notification

DESK/1500 - all versions

Revision history

Version	Revision	Revision Date
v 1.0 - NAR	Initial Release	Dec 31, 2022

1_Announcement

Products reach the end of their Life Cycle for a number of reasons. These reasons may be due to market demands, technology innovation and development driving changes in the product, or the products simply mature over time and are replaced by functionally richer technology.
The DESK/1500 will be replaced by DESK/1600. The End of Life (EOL) milestone dates are listed on page 3.

2_Affected products

Product impacted

Discontinued Products	
PPD34311777B*	Desk/1500 non-modular standard -Standard NAR
PPD34311368C*	Desk/1500 non-modular standard -Standard NAR

*The reference number listed above is a latest available, but all previously released versions ofthis reference number are also included in this announcement. For example, PCA30010369T means that all versions from PCA30010369 from A-T are included in this discontinuation

3_Milestones definition

Key Milestones	Description	Milestone Date
Initial EOL (End of Life) Announcement	The date the announcement of the EOL a product is sent out to partners and customers.	Dec 31, 2022
EOL (End of Life) Date	The date the EOL officially takes effect.	Dec 31, 2023

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LBO (Last Buy Order) Date	This is the last date to order the device though Ingenico. It is imperative to provide Ingenico a forecast in advance of your last time buy. Ingenico recommends a PO at least six months in advance of delivery date requested.	Sep 30, 2023
LTS (Last Time Ship) Date	This is the last possible ship date that can be requested.	Dec 31, 2023
EOS (End of Support) Date*	The last date to receive full support of the product. All customers' specific warranties and service agreement purchased would be taken into account to determine the level of maintenance and support would be provided during the EOL period. No spare parts can be purchased after the EOS date (exception made for the stock of pieces that might still be available in our inventory).	Dec 31, 2026

Notes:
If there are specific concerns with the dates in this document because of any customer engagement, please contact your Ingenico representative. We will make every effort to take the appropriate actions if possible.

4_Rationale

Products reach the end of their Life Cycle for several different reasons:
- Changing nature of market demand
- Evolving Regulatory Compliance
- Technology innovation and development driving required upgrades in products
- Obsolescence of specific components

In this specific case, the main drivers for announcing this EOL of DESK/1500 are:
- Risk of shortage on key components
- Desire to release a PCI V.6 product

5_Recommended Migration

Ingenico's Tetra DESK/1600 is the recommended migration option for DESK/1500. It is certified PCI – PTS v.6 and EMV Contactless Level v.3. It features improvements that makes it more robust than previous pin pads.

The following table provides a list of the discontinued products and the recommend replacements.

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Product	Description
Discontinued Products	
PPD34311777B*	Desk/1500 Non-Modular standard -Standard NAR
PPD34311368C*	Desk/1500 Non-Modular standard -Standard NAR
Replacement Product**	
PPD74312107A PPDXXXXXXXA	Desk/1600 Global key layout (available now for development) Desk/1600 with NAR keymat (release in process)

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**The Desk/1600 required SDK 14.x and will not function with the older SDK 11.x.

6_For More information

For more information, please contact to your local partner or Ingenico representative.

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