Unified Payment Platform (UPP)
UPP Version 7 End of Support Plan and Dates

The purpose of this document is to **announce the End of Support (EOS) for Unified Payment Platform Version 7 (UPP v7)**, which has either reached or is nearing the end of its life cycle.   The EOS date signifies the end of support for Ingenico software maintenance.

At Ingenico, we strive to be industry leaders in supporting our customers and partners throughout the lifecycle of a solution. The Unified Payment Platform (UPP) was initially released in early 2017, and since then, we have made numerous releases available to customers through roadmap releases and patches. UPP v7.00.00 was released in April 2020 and has received regular patches, with the latest patch (v7.8x.34) released in June 2023.

According to Ingenico's software support policy, **UPP v7 is scheduled to reach its end of support (EOS) in December 2024**. After **December of 2024,** Ingenico will cease releasing scheduled patches containing fixes and improvements for UPP v7. Therefore, it is recommended that integrators begin the migration to UPP v8 to receive scheduled patches and support. Requests for enhancements, fixes, or patches for UPP v7 can be made available upon request and will follow the Ingenico standard Professional Services process.

UPP v7 PCI P2PE Domain 2

Ingenico has obtained PCI P2PE Domain 2 approval for all versions of UPP v7. The Domain 2 releases have been assigned the designation v2.0.x and are scheduled to expire in August 2023. Currently, Ingenico is collaborating with a Qualified Security Assessor (QSA) to renew the existing UPP v7 PCI P2PE Domain 2 v2.0.x under the new PCI P2PE standard before the current expiration date in August 2023. If successful, the UPP Domain 2 reference number will be updated accordingly, and the expiration will be extended to 2026.

Ingenico will conduct annual revalidation of this Domain 2 with PCI until its reassessment date, which is estimated to be in August 2026 based on ongoing renewal efforts. Despite the annual revalidation of the PCI P2PE Domain 2 approvals, support for these UPP v7 Domain 2 releases aligns with the UPP v7 end of support plan. Hence, patches for Domain 2 UPP v7 releases after December 2024 will also follow the Ingenico standard Professional Services process.

Furthermore, UPP v8 is also covered by the Ingenico PCI P2PE Domain 2 v2.0.x, enabling customers to migrate to UPP v8 with minimal impact

Migration to UPP v8

With the introduction of UPP v7, Ingenico began offering four bundles of EMV Contact and Contactless kernels. Customers have the option to request releases of UPP v8 with any of the following supported kernel bundles, which are outlined below. These requests can be made through their solution provider or their Ingenico account team.

ingenico

UPP Major Version	Bundle 0	Bundle 1	Bundle 2	Bundle 3
v5	All Versions	Not Supported	Not Supported	Not Supported
v6	`6.x0.yy`	`6.x1.yy`	Not Supported	Not Supported
v7	`7.x0.yy`	`7.x1.yy`	`7.x2.yy`	`7.x3.yy`
v8	`8.x0.yy`	`8.x1.yy`	`8.x2.yy`	`8.x3.yy`

These legacy kernel bundles are specifically provided to customers to enable them to migrate to UPP v8 without the need for a new EMV L3 certification. The purpose is to offer customers a seamless transition to UPP v8 while avoiding the requirement of recertifying EMV. Therefore, a customer's migration to UPP v8 alone should not trigger a new EMV L3 certification process.

If you have any questions or concerns, please contact your account executive, or send an email to narretail-solutions@ingenico.com.

FAQ

Am I or customers forced to upgrade to UPP v8?

No, customers who have deployed on UPP v7 and who are not seeking any new features or bug fixes past December 2024 can remain on UPP v7.

Are my EMV Contact and Contactless kernels changing in UPP v8?

No, Ingenico has made the UPP v5, v6, and v7 kernel bundles available in UPP v8.

Does upgrading to UPP v8 require me or my solution provider to recertify for EMV?

No, the upgrade of the OS and the non-payment functionality is not classified as a major change. Customers or solution providers should perform internal regression testing to confirm UPP v8 continues to operate per the integration.

If I need a patch or new functionality beyond December 2024, who should I contact?

Please contact your solution provider or Ingenico Account Executive to discuss the project and to get the process started with Ingenico's Professional Services team.

How long will UPP v8 be supported for?

UPP v8 will soon enter long term support and will receive patches until further notice.

Is there a going to be a UPP v9?

Yes, development for UPP v9 will begin in early 2025.

ingenico